

A Questionnaire to Evaluate Najran University Library Services

From the male and female students' points of view

Dear Brother /Sister

Kind Greetings

Performance Measurement Unit intends, within the framework of its action plan, to apply a questionnaire to evaluate Najran University library services from the male and female students' points of view.

You are kindly requested to:

1. Thoroughly read the questionnaire.
2. Put (✓ mark) in the cell that reflects your point of view.
3. Please be accurate in fulfilling data and not to leave questions unanswered.
4. The information contained in this questionnaire is very top-secret and read only by the members of Performance Measurement Unit

Thanks for your kind cooperation and concern.

Personal data:

Name: Faculty:

Dept.: Level:

Gender:

Head of performance measurement unit

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From the male and female students' points of view

Table (1)

No.	First part: Physical environment and facilities	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The Library provides enough space for visiting students.					
2	The Library has good sources of light and ventilation.					
3	The library provides modern apparatuses that allow access to the latest thesis and scientific books in your specialization.					
4	The Library's internet services are good.					
5	There is a highly equipped digital library.					
6	The Library administration is committed to official work hours.					
7	The Library provides modern and miscellaneous books in the area of your specialization with appropriate editions.					
8	The Library is linked to worldwide databases.					
9	The Library provides books in Arabic and English in the area of your specialization.					
10	There is a copying system in the library with moderate cost.					

Table (2)

No.	Second Part: Environment and facilities	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	Work hours are declared by the Library Administration.					
2	The library provides electronic educational programs on the mechanism for the use of electronic library services.					
3	The library uses multiple systems to record books loans and return.					
4	There are documented records of the contents of the library of books, literature, periodicals and theses; and others.					

5	The library staff maintains the library contents and holdings books and facilities from tampering.					
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Table (3)

No.	Third Part: The efficiency of library staff	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The library staff is efficient.					
2	The library staff is keen to attend training courses to improve the quality of the services offered.					
3	The library staff enjoys well expertise.					
4	The Library work commensurate with its staff abilities and skills.					

Q: The type of information you frequently use:

- 1) Paper ().
- 2) Digital ().

Q: How often do you visit the library in every month?

- 1) Once ().
- 2) Twice ().
- 3) Three times ().
- 4) Four times ().
- 5) Other () Write how often ().

Thank you for answering these questions and your suggestions will be studied carefully with high attention .